



Used Saddle Trial Policy

- **TRIAL PERIOD:** We offer a 7 consecutive day trial period beginning the day you receive the saddle. We will use your email address to automatically notify you of the shipping and tracking number through UPS. This notification will also be sent to us to let us know the date you receive the saddle. You will be responsible for the to and from shipping charges which are non-refundable. You will need to contact us on the 7th day of the trial to tell us if you will be purchasing or returning the saddle. If we do not hear from you on the 7th day, we will try contacting you. Your card will be charged in full at the close of business on the 7th day if we do not receive any further communication. If you need or want to arrange a lesson with your instructor or an evaluation by a fitter that can't be arranged within the 7 days, you must notify us before the 7th day.
- **SADDLE USE:** Please use the saddle as you would normally – take a lesson, hack out, jump, etc. Even though we don't require the leathers to be wrapped, we ask that you take care in not marking the flaps more than the condition it was received in. The use of a girth with roller buckles is preferred – thank you! We have noted any blemishes or damage on the saddle prior to shipping and have included a brief description. If the saddle was damaged during shipping, please notify us immediately. Any damage that occurs to the saddle while in your possession will be billed to you at 25% of the asking price in addition to the repair cost.
- **PAYMENT:** We require a credit card for shipping charges and as security. We accept VISA, MC, DISC, AMEX and PayPal. The invoice included with the saddle will show the shipping charges and the saddle price. We must be notified by or on the 7th day of the trial period about your intentions to purchase or return the saddle. Non-communication past the 8th day will result in your card being charged in full for the saddle.